

Contacting DECS (3/11)

For **UPDATE**, [click here](#).

As most of you know, our e-mail addresses changed in 2010 when DECS moved to San Antonio. We recently learned that the “out of office” feature of our new e-mail system is not working. After e-mailing us, if you don't receive a reply within 24 hours, please call us. Please visit the “[Contact Us](#)” page of our Web site for our phone numbers. If you are unable to reach a staff member directly, please contact the DECS administration section at DSN 389-3798 or Commercial (210) 539-3798 for assistance. The DECS staff is dedicated to providing relevant information on dental products and making life simpler for all individuals working in the dental career field. Feel free to contact us to:



- Obtain an opinion about an item we have evaluated
- Ask us a question about dental materials, equipment, facility issues, laboratory, or infection control
- Offer feedback about our Web site
- Suggest topics or pieces of equipment you would like to have us evaluate
- Just say hello

UPDATE (10/11)

Due to an upgrade to our phone system all DECS staff members will receive new commercial and DSN phone numbers **21-23 October 2011**. The new DSN prefix is **389-XXXX** and the commercial prefix is (210) **539-XXXX**. There will not be any change to the last 4-digits. Please visit the “[Contact Us](#)” page of our Web site for our new phone numbers. If you are unable to reach a staff member directly, please contact the DECS administration section at DSN 389-3327 or Commercial (210) 539-3327 for assistance.

NOTE: Because of the phone number transition, our voicemail will not be available for 7-10 days beginning 21 October 2011. Please do not leave a voicemail, even if the voicemail feature is active, because we will not be able to access it. During the transition, please e-mail us if you need to contact us immediately. Please visit the “[Contact Us](#)” page of our Web site for our e-mail addresses.