

IntelliVue Patient Monitors / Phillips Healthcare ALERT (8/16)

Reason/Information:

Philips Healthcare has issued an Urgent Medical Device Correction for IntelliVue Patient Monitors MX400, MX430, MX450, MX500, and MX550 due to inaccuracy of the waveforms displayed if the unit is left on for more than 3 months.

Disposition/Instructions:

Actions to be taken:

--Identify and inventory any affected products.

--Until your software is upgraded, users should cycle the power on affected devices on a monthly basis, especially if customers usually do not completely switch off the device when no patients are monitored.

--Review this information (See link below) with all members of customer's staff who need to be aware of the contents of this communication. It is important to understand the implications of this communication.

--A Philips Healthcare representative will contact customers with affected devices to arrange for the installation of the software upgrade.

If customers have any questions regarding this notification the local Philips representative at 800-722-9377 or 978-659-3000.

Additional information and documentation can be found by clicking [here](#).