

Biotene Moisturizing Mouthspray 1.5 oz, 6 X 6 Ct bottles / GlaxoSmithKline RECALL (11/13)

Reason/Information:

GlaxoSmithKline issued a recall on the following product Biotene Moisturizing Mouthspray 1.5 oz, 6 X 6 Ct bottles Reason: The presence of statements on the labels indicating "with Xylitol" and "Sweetened with Xylitol and Sorbitol." There is no Sorbitol contained in the product. This may cause confusion for the consumer who may only read the above statements and not notice that there is sodium saccharin in the product, as indicated in the correct ingredient listing on the carton.

Disposition/Instructions:

Check inventory. If you have the affected product call Stericycle at the number below for a return kit. The return kit will consist of a business reply card, return goods packing slip with instructions and a return label. Return the affected product to Stericycle. Complete and return the business reply card even if you no longer have any products within scope of this recall in your inventory. If you have remaining inventory that falls within the scope of this recall, complete the return goods packing slip, enclose it with your return goods shipment and affix the return label to the package. Contact Stericycle at 888-679-5266 or 317-860-1188 for return kit, additional return packets, or questions.

Notes:

Materiel shipped starting on 14 June 2013 to 23 September 2013.

Item Information:

NSN (FSC-NIIN): 8520-NS1
NDC: 00781-2102-01
Nomenclature: BIOTENE MOISTURIZING MOUTHSPRAY 1.5 OZ, 6 X 6 CT BOTTLES
UI: BT
Manufacturer: GLAXOSMITHKLINE

LOT / SN:

U3E031 U3E151 U3E211 U3F201
U3G031 U3G171 U3G231 U3G311

NOTES:

NOTE 1:

GSKCH Item# 00155C;
Retail Unit UPC - 048582001558; and
UPC Case Code - 10048582001555.

POC Contact Information:

USAMMC-E

Email: USAMMCE_QA@AMEDD.ARMY.MIL

Phone (COMM): 011-49-6331-86-7118/7181

Phone (DSN): 495-7118

Fax: 6218

US ARMY

Email: usarmy.detrick.medcom-usamma.mbx.doc@mail.mil

Phone (COMM): 301-619-4300

Phone (DSN): 343-4300

Fax: 301-619-4468

US AIR FORCE

Email: AFMOA.SGALC@DETRICK.AF.MIL

Phone (COMM): 301-619-4170

Phone (DSN): 343-4170

Fax: 301-619-2557

US NAVY

Email: MMQC2@MED.NAVY.MIL

Phone (COMM): 301-619-3085

Phone (DSN): 343-3085

Fax: 301-619-2473

Additional Message Recipients:

Please ensure widest dissemination of information to all interested entities.

Message Dissemination Authorization:

US ARMY

See Army Regulation (Ar) 40-61, 28 January 2005, Chapter 4, And The Department Of The Army Supply Bulletin (Sb 8-75-11) For Applicable Policies And Procedures.

US AIR FORCE

AF Activities Will Take Action As Prescribed In AFI41-209, Medical Logistics Support, Chapters 3 And 9. For MAJCOMS & NGB--This Msg Has Been Transmitted To All Designated Subordinate Medical Activities.