

**2/Bx Filtek Supreme Ultra Flow Syringes / 3M ESPE Dental Products / Henry Schein, Inc.  
URGENT FIELD CORRECTIVE ACTION (UFCA) (10/14)**

**Reason/Information:**

Olympus Surgical & Industrial America issued an Urgent Field Corrective Action on the following materiel. Reason: The lot numbers are mislabeled. Product labeled A2 shade contains A3.5 shade restorative material, and product labeled A3.5 contains A2 shade restorative material. The manufacturer states that there is no health or safety hazard associated with this product.

**Disposition/Instructions:**

Examine the inventory to determine whether the customer has any of the specified lots on hand. If so, immediately cease distribution/use of the product and remove it from the customer's shelves. The product must be returned within 30 days to Henry Schein's Return Facility.

Only returns of the specified listed items/lot numbers purchased from Henry Schein, Inc. can be returned with the automated return label and will be credited to the customer's account; non-affected items will not be accepted.

In order to generate the Regulatory Return UPS Return Label, follow the instructions below:

1. Access the following UPS.com website row.ups.com, under Company Alias, enter HENRYSCHEIN.
2. Enter the following log-in information: Log-in ID: ( : ), Password: ( )
3. Follow steps located on the left hand side of the website to process your return label.
4. Follow Return Label instructions for return collection or drop-off.

In order to expedite the customer's credit, the customer should include the completed Response Form (See Image on Message under Additional Documentation/Attachment) and invoice copy (if available) with the return shipment.

For general questions call 800-634-2249 or 651-733-1110.

**Item Information:**

NSN (FSC-NIIN): 6515-NS1  
Part Number: 6032A2  
Nomenclature: 2/BX FILTEK SUPREME ULTRA FLOW SYRINGES: A2  
UI: BX  
Manufacturer: 3M ESPE DENTAL PRODUCTS

LOT / SN:  
N524501  
N529770

**NOTES:**

NOTE 1:

HSI Product Code: 777-0333  
NSN (FSC-NIIN): 6515-NS2  
Part Number: 6032A3.5  
Nomenclature: 2/BX FILTEK SUPREME ULTRA FLOW SYRINGES: A3.5  
UI: BX  
Manufacturer: 3M ESPE DENTAL PRODUCTS

LOT / SN:  
N535440

NOTES:

NOTE 1:

HSI Product Code: 777-0336

POC Contact Information:

USAMMC-E

Email: [usarmy.rheinland-pfalz.medcom-usammce.list.dtd-quality-assurance@mail.mil](mailto:usarmy.rheinland-pfalz.medcom-usammce.list.dtd-quality-assurance@mail.mil)  
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US ARMY

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US AIR FORCE

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Additional Message Recipients:

Please ensure widest dissemination of information to all interested entities.

Message Dissemination Authorization:

US AIR FORCE

AF Activities Will Take Action As Prescribed In AFI 41-209, Medical Logistics Support, Chapters 3 and 9. For MAJCOMS & NGB--This Msg Has Been Transmitted To All Designated Subordinate Medical Activities.

US ARMY

See Army Regulation (AR) 40-61, 28 January 2005, Chapter 4, and The Department Of The Army Supply Bulletin (SB 8-75-11) For Applicable Policies and Procedures.